

PLAY A PIECE OF HISTORY...

Prince's Golf Club, Sandwich Bay, Sandwich, Kent CT13 9QB

Terms and Conditions

Your Booking - General Conditions

- Your provisional booking will be held for 14 days, until a deposit is made to confirm the visit. Within this time frame, should another client subsequently wish to book and confirm the same date(s) you will be asked to confirm your booking within 48 hours. Prince's reserve the right to release the provisionally held date(s) if the deposit is not received.
- A deposit of £100 per person is required to secure the booking and this is to be paid in full in one payment by the organiser.
- In the event of a group booking of 12 bedrooms or more, we will require a final number of attendees to be confirmed 60 days prior to the arrival date of the booking. If guests cancel prior to 60 days (or more) in advance, the deposit will be fully refunded.
- Otherwise, for all other bookings, we will require a final number of attendees to be confirmed 30 days prior to the arrival date of the booking. If guests cancel prior to 30 days (or more) in advance, the deposit will be fully refunded.
- Full payment of the balance is due on confirmation of final number of attendees, to be paid in full in one payment by the organiser. If any cancellation or reduction in numbers occurs beyond this point, then the full payment will be retained.

Prior To Arrival

- Before your visit, our reception team will email you with guest registration forms and a
 rooming list. These will need to be completed ahead of arriving, and sent back over to the
 reception team.
- Full payment of the balance for the booking is required at the point of confirmation of final number of attendees, as above.

On Arrival/During Your Stay

- The organiser's credit card details will be taken on arrival at The Lodge and for security reasons, or in the event of non-payment and/or damage, we reserve the right to take payment.
- In the event of guest's behaviour being unacceptable, the management team reserves the right to insist upon the offending individual(s) immediate departure. Moreover, the individual(s) undertakes the responsibility to pay all costs associated with any damages resulting directly or indirectly from the behaviour or conduct of the individual, or the individual's guests.
- Any additional costs incurred at The Lodge, over and above what is included within the room package, will be charged to the card on file.

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Weather Policy

• In the event of bad weather, please take note of the below to understand how this might affect your booking.

Lightning

- In the event of lightning, golfers out on the course should cease playing immediately after the sounding of the horn. Retreat to the nearest shelter or building, until the immediate lightning threat has passed.
- If it is safe to do so, golfers may then return to their places on the course and complete their round
- If green fee-paying visitors decide to abandon their round, rather than wait for the lightning to cease, refunds will not apply. Should the lightening cause the golfer to miss their tee-time, reasonable endeavours will be made to reschedule either later that day or the following day depending on availability.

Heavy Rain

- In the event of heavy rain, we only offer a credit if the course is deemed unplayable by our General Manager, and subsequently closes. Due to the value of the package, a refund would not be applicable due to rain.
- Unless the course is closed, it is up to the discretion of the player as to whether they wish to continue/start their round when it is raining. If chosen not to play, no refunds or credits will be issued.

Frost

• Golfers are advised that should there be a morning frost, there may be a delay to starting the round. All delays and changes to tee times will be communicated with those playing, but the condition of the course will be the main priority when making the decision to allow play.

Liability

- Prince's cannot accept any liability or responsibility for loss or damage to belongings when
 guests are on-site. Persons wishing to leave their belongings or vehicles on the premises do
 so entirely at their own risk. Furthermore, Prince's cannot accept any liability or
 responsibility for damage or injury to any visitor, or their property.
- Proper Golf shoes must be worn and the dress code adhered to (please find dress code on our website)